

Scholastic Reading Inventory Installation Guide

For Installations Outside the United States, Puerto Rico, and United States Territories

For use with *Scholastic Reading Inventory* version 2.1 or later and Scholastic Achievement Manager version 2.1 or later

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Introduction

The *Scholastic Reading Inventory Installation Guide* shows how to install the *Scholastic Reading Inventory* (SRI) and Scholastic Achievement Manager (SAM) software. The sections in this guide correspond to the discs in the SRI installation kit.

Getting Started

Scholastic recommends that these programs be installed by a school or district administrator; however, anyone with the following attributes may install the software:

- Access to the server computer on which the SRI software will be installed.
- Full network-level administrator permissions, including permissions that allow modifying network settings and user privileges. This is controlled by a network administrator, as determined by school or district IT policies.

Windows and OS X Platforms

Installation steps on Windows- and OS X-based platforms are essentially the same and any significant differences are noted in the text. Windows and Macintosh screens display slightly different button designs but, unless otherwise noted, all labels are the same.

Server Technical Requirements

See the *Enterprise Edition System Requirements & Technical Overview* for version 2.1, available at the <u>Scholastic Education Product Support</u> website (<u>www.scholastic.com/sri/productsupport</u>) for server and workstation requirements.

Software Updates

Before installing SRI, visit the <u>Scholastic Education Product Support</u> website to download the most recent software updates.

A Note to Scholastic Hosting Customers

This guide is for customers installing Scholastic Achievement Manager on local servers, not for customers using Scholastic Hosting or SAM Web over the Internet. See the *Scholastic Hosting Users' Guide* at the <u>Scholastic Education</u> <u>Product Support</u> website for information on setting up and using Scholastic Hosting services and SAM Web.



SRI and SAM Installation

Installing SRI is a multi-step process that covers:

- Installing SAM software on a server and establishing network connections to workstations
- Installing SRI software on a server and establishing network connections to workstations
- Activating SAM licenses

SAM v2.1, included in the SRI installation kit, will not work with older versions of other Scholastic Enterprise Edition programs. These programs will need to be upgraded to v2.1 to work with SAM v2.1. Installing SAM v2.1 automatically upgrades an older server to v2.1.

Installation Order

Scholastic strongly recommends performing the installation in the following order:

- 1. SAM Installation Disc (Disc 1): Installs SAM software on the server and establishes the connection between the server and workstation computers as well as SAM Connect (*page 5*).
- 2. SRI Installation Disc (Disc 2): This is the SRI software, which should be installed on the same server where the SAM Server is installed. It also contains instructions for linking to the SRI client through a browser.

If SAM is already installed on the server, users may proceed directly to SRI installation (*page 22*).

NOTE: If upgrading from a previous version please note that the current version client software is browser-based and resides on the server so old clients will remain on student workstations. In order to avoid potential confusion Scholastic strongly recommends removing desktop shortcuts for all previous versions of Enterprise Edition applications from all student workstations.



Installing SAM

To begin installing:



Insert the SAM Installation DVD (Disc 1) into the DVD-ROM drive of the server computer that will house the SAM Server. Double-click the **SAM Server** disc on the desktop, then click **Install SAM** to begin the installation process.

Windows Installation Note: On Windows platforms, the screen appears directly after inserting the DVD-ROM.



License Agreement Screen

The License Agreement Screen is the first screen to appear.



Installing and using SAM requires accepting the License Agreement. Click the button next to **I Accept the Terms of the License Agreement** to accept the agreement and continue with the installation process.

Selecting **I Do NOT Accept the Terms of the License Agreement** stops the installation process at this step.

Click Next to continue.

Password Screen

If installing on a OS X-based server, the Password Screen appears (installations on Windows-based servers skip this step and go right to the Welcome Screen).

e-The	Please enter your system password:
3	
	Cancel OK

Enter the system password for this machine. Click **OK**. The installer scans the computer and configures the installation process for the system.



Welcome Screen

After clicking Install SAM, the installation Welcome Screen appears:



Installation instructions appear in the right window, while the left side of the screen displays progress through the installation process. The following buttons appear throughout the process:

- Next: Click to continue the installation
- **Previous**: Click to return to a previous screen
- Cancel: Click to exit the installation process at any time

Click **Next** to continue installation.



Choose Install Folder Screen

The system suggests the folder where the server folders and files will be installed.

	Choose Install Folder
 Welcome Password Choose Install Folder Server Configuration Pre-Installation Summary 	Click next to install the SAM software in the recommended folder. Or, click Choose to browse to a different folder.
SAM Connect Server	Where would you like to install SAM? C:\ScholasticEE\SAM_Server
Install Complete	Restore Default Folder Choose
InstallAnywhere Cancel	Previous

Click **Choose** to select a different folder. Click the **Restore Default Folder** button to return to the default selection after clicking **Choose**.

NOTE: If upgrading an earlier version of SAM, the installer will find the current installation and select it. **Do not change the folder the installer selects**. The installer will also back up the existing database, so check to make sure there is sufficient space on the server's hard drive for this operation.

Click **Next** to continue. The program configures the installer for the system and starts the SAM Server. If upgrading an older version of SAM, the installer will import data to the new version at this time. This may take a few minutes before the installer moves on to the Choose Location Screen.



Choose Location Screen

On this screen, select the location (state) or organization name for the SAM installation from the pull-down menu. Users outside the United States should select **Other** from the pull-down menu.

 Welcome Password Choose Install Folder Server Configuration Pre-Installation Summary Installing SAM Connect Server Registration 	Please select a location or organization name for your SAM installation. Other	•
Install Complete	Previous	xt

Click **Next** to continue installation.



Server IP or Hostname Screen

The system automatically detects and displays the SAM Server's IP address, which is used by workstations to communicate with the SAM Server.

NOTE: The IP address shown below is an example; your SAM Server IP address will be different.



The program will automatically load the server software to this IP address; make sure the IP address is correct as displayed. If it is not, enter the correct IP address.

If the server has more than one network interface card (NIC), this screen will display multiple IPs. Choose the IP that the client workstations will use. The server IP and client IP must match.

Click Next to continue installation.



Port Configuration Screen

The Port Configuration Screen appears next.

 Welcome Password Choose Install Folder 	Please review the port select Note that all ports are TCP p greater than 1024. Red bac invalid port.	tion below and adjust it as required. ports and must be unique numbers kgrounds denote an in-use or
Server Configuration	Application Server Port	55880
Pre-Installation Summary	AJP Port	55881
SAM Connect Server	JNDI Port	55882
Registration	MySQL Server Port	55884
Of instan complete	Pooled Port	55885
	RMI Port	55886
	RMI Object Port	55887
	1	Find Ports Reset Ports
nstallAnywhere		

This screen lists the ports selected by the installation program. Scholastic recommends letting the installation program find and set ports. If a port number appears in red, it is in use and needs to be changed. Port numbers that are black should be used as is.

To change a port, click **Find Ports** and the program will find an available port. To reset the original ports, click **Reset Ports**.

The standard application server port number used for student and teacher workstations is 55880. Selecting this or any other port opens a window reminding installers that the port must be allowed to clear any firewall settings. Access your system's firewall program to confirm that this port may be used to communicate with the workstations.

See the <u>Scholastic Education Product Support</u> website for more information on ports and firewalls.

Click Next to continue.



Proxy Configuration Screen

The Proxy Configuration Screen configures the software for the server's Internet connection.

Users outside the United States do not need to register with SAM Connect, so this step can be skipped.

	Proxy Configuration
 Welcome Password Choose Install Folder Server Configuration Pre-Installation Summary Installing SAM Connect Server Registration Install Complete 	To install SAM and SAM Connect, your server requires an Internet connection. If you are using a proxy server to access the Internet, enter the proxy server information below. Check if a Proxy Server is used Proxy Server Address Proxy Server Port
InstallAnywhere Cancel	Previous

Click Next to continue.



Specify Server Type Screen

This screen asks users to name the type of server to which SAM is being installed.



Choose **Application Server** unless setting up the SAM Server to aggregate data for reporting at the district level. In these cases, choose **Aggregation Server**. See the **SAM Data Management Manual** for more information on aggregation servers.

Click Next to continue.

Program Deactivation Screen

If upgrading from an earlier version of SAM, the installer will deactivate the older versions of Scholastic programs.

Install the 2.1 version of each of the programs listed when the SAM Server installation is complete.

Click Next to continue.



Pre-Installation Summary Screen

This screen displays the system settings and resources required for the SAM Server installation. Review this screen carefully.



After reviewing and verifying all the information, click Install to continue.



SAM Connect Server Registration Screen

The SAM Connect Server Registration Screen appears prior to the Install Complete Screen.

Users outside the United States do not need to register with SAM Connect.



Click Next to move to the next installation step.

A browser window will open with the SAM Connect Registration Wizard. Close the browser window and continue with installation at the SAM Connect Verification Screen.



SAM Connect Verification Screen

Users outside the United States do not need to verify the SAM Connect certificate.



Click Next from this screen. The following message window opens:



Click Continue from the message window. A second message window opens:



Click **OK** from this message window to finish the SAM installation.



Installation Complete Screen

When the installation is complete, the system displays a screen summarizing important information about the server installation.



Record the URL from this screen. This is the connection SAM will use to connect the SAM Server to workstations.

After writing down the above information, click **Done** to close the SAM installation program.

A Note About Adobe Reader: SAM requires Adobe Reader to work correctly. Go to the Adobe website, <u>www.adobe.com</u>, to download Adobe Reader.



Verifying the SAM Installation

To verify that the SAM installation was successful, click the URL link from the Installation Complete Screen, or enter the URL into any workstation's browser program. The following screen should appear in the browser:



Click the SAM icon to go to the SAM Login Screen.

If the Educator Access Screen does not appear, check these browser settings on the server and workstation:

- **Flash**: Should be version 10.2 plug-in (enabled by default) and must not be disabled
- Java: Should be JavaScript (enabled by default) and must not be disabled
- **Pop-Up Blockers**: Must be disabled, or the Student and Educator Access pages must be excepted
- **Security Level Settings**: Default settings are supported; Internet Explorer Maximum Security levels are not supported
- **Images Enabled**: Default settings are supported; Image Display must not be turned off
- **Privacy Settings**: Default settings are supported; Maximum Privacy Setting (disabling cookies) is not supported





Log in to SAM using SAM's installed temporary username and password. The username is dadmin and the password is SAM@dm1n.

To log in to SAM from the Login Screen:

- 1. Enter "dadmin" in the Username field.
- 2. Enter "SAM@dm1n" in the Password field.
- 3. Click Sign In to open the SAM Home Screen.



District Administrator		SAM	SE	EARCH EXIT HELP MY PROFILE HOME
Home 🗰 Roste	r 🕝 😰 Reports	Resources	Books	
My District	My District			
▼ Schools for District Administrator				
(No Items)				
Grades				
Teachers Classes				
Groups	Bastar	Banarta	Pasauraas	Baska
Students	Roster	Reports	Resources	BOOKS
	Filter by: All Products	and All Message Types 🔽		
	Туре	Message		Product Date
	You have no messages at t	his time. If you believe you should have	messages, contact your School Te	chnology Coordinator for assistance.
	Delete Chécked		🥊 O acknowledgements ᆀ I	O notifications 🛕 O alerts 📃 O reminders
	You have no programs installed.			
	You are connected to: http://189.254.	<u>88.42:55880.</u>		

If the SAM Home Screen (above) appears, then SAM has installed correctly.

If this screen does not appear, restart the installation process. If the second attempt also fails, contact Technical Support (*page 31*).



Change the Username and Password

To maintain proper security measures for SAM, change the username and password immediately. To change the username and password:

District Administrator		SEARCH EXIT HELP MY PROFILE HOME
Home 🗰 Roster	Edit District Profile	
My District	Edit information about your account on the Profile, Contact, and Demographics tabs. Items marked with an	asterisk (*) are
▼ Schools for District Administrator	Profile Contact Demographics	Manage Roster
(No Items)		Add a School Manage Enrollment
Grades	Profile Information	
Teachers Classes	District Name * Quincy School District	Print Version
Groups	District Location *	
Students	District Time Zone * Please select a timezone	
	Aggregation Server IP Address / Server Name	
	School Days * 🕑 Monday 🕑 Tuesday 🔮 Wednesday 🔮 Thursday 🛃 Friday	
	School Hours t Start Time: 7:00 AM	
	Restrict student use for selected programs to during school days and hours	
		dvanced Settings
		Manage Licenses
		vligrate
		Cancel mport Teachers
		Save mport Admins
		Export Manage Inactive Accounts

- 1. Click the **My Profile** link in the upper right corner of the Home Screen to open the Edit District Profile Screen. The Username and Password fields are on the Contact tab.
- Enter the information on the screen. Items with an asterisk [*] are required. Click Save to close the screen and return to the Home Screen. Passwords must contain 6 characters and at least one number.
- **3.** Log out, then use the new username and password to sign in to SAM.

Use the check boxes and pull-down menus to select the district's school days and hours. This is important for setting controls on student use of programs outside of school. Select the programs that require set time controls by clicking the check box next to the program.

NOTE: If upgrading from an earlier version of SAM, password requirements will default to version 1.9's more stringent requirements (eight to sixteen characters, mixed case, one numeral and one special character). Your district administrator may change these requirements through the SAM Server Utility. Previously set passwords and password requirements are unaffected.



Installing SRI

Install SRI on the server computer that hosts the SAM Server.

Insert the SRI Installation DVD (Disc 2) into the computer's DVD-ROM drive. Double-click the DVD icon on the desktop, then double-click **Install** to open the Installation Screen below.



Click Install Scholastic Reading Inventory (SRI) to begin the installation.

Windows Installation Note: On Windows-based platforms, the splash screen appears after inserting the DVD-ROM.

Password Screen

If installing on a OS X-based server, the Password Screen appears. If installing on a Windows-based server, the Welcome Screen, described on the following page, appears.

Enter the system password and click **OK**.



Welcome Screen

Clicking **Install Scholastic Reading Inventory (SRI)** launches the Welcome Screen.



Installation instructions appear in the right window, while the left side of the screen displays progress through the installation process. The following buttons appear throughout the process:

- Next: Click to continue the installation
- **Previous**: Click to return to a previous screen
- Cancel: Click to exit the installation process at any time

Click **Next** to continue installation.



Choose Install Folder Screen

The installation program automatically detects where the SAM Server has been installed and selects this as the default folder for installation of the SRI Server.





To select the default folder, click **Next**. The program automatically installs the software to the folder.

To select a different folder, click **Choose**. This opens a Select a Folder Screen. Find the folder to install the software to and click **OK** (or **Open** on Macintosh[®] computers). The Choose Install Folder Screen reappears with the new folder selected.

To restore the option for the default folder, click **Restore Default Folder**.



Pre-Installation Summary Screen

Review the summary of installation choices.



If satisfied with the choices, click **Install**. This installs the selected Server components onto the computer.

If not satisfied with the choices, click **Previous** to return to the preceding screens in the installation process.



Installation Complete Screen

SRI is now installed.



Note that the link listed on this screen should match the SAM Server URL entered during SAM installation (*page 17*). If it does not, reinstall the SRI Server software and choose the correct location at the Choose Install Folder Screen step.

The listed link is the URL that student and teacher workstations will use to access SRI. Write this link down and bookmark it on workstations that will access SRI.

Click **Done** to close the SRI Server Installation window and return to the SRI installer screen.



Launching SRI

To verify that the SRI installation was successful, click the URL link from the Installation Complete Screen, or enter the URL into any workstation's browser program. The SRI icon should appear on the Student Access Screen in the browser:

SCHOLASTIC	Studen District: Quincy School District	t Access Server: Integration6	
READISO NEXTGENERATION GO	ENTERPRISE EDITION	SYSTEM 44 CO	Expert 21 60
ReadAbout:	fraction nation	FAST MEAN	FASTI Mettin Next generation
		SPI PHONICS	EIMI MALL

Click the SRI icon to launch SRI and go to the SRI Login Screen.

If the Student Access Screen does not appear, check these browser settings on the server and workstation. If the problem continues, contact Technical Support (*page 31*).

- **Flash**: Should be version 10.2 plug-in (enabled by default) and must not be disabled
- Java: Should be JavaScript (enabled by default) and must not be disabled
- **Pop-Up Blockers**: Must be disabled, or the Student and Educator Access pages must be excepted
- Security Level Settings: Default settings are supported; Internet Explorer Maximum Security levels are not supported
- **Images Enabled**: Default settings are supported; Image Display must not be turned off
- **Privacy Settings**: Default settings are supported; Maximum Privacy Setting (disabling cookies) is not supported



Initial SAM Setup

Activating Licenses

After installing the purchased Scholastic suite of programs, activate the licenses to make the programs accessible to students. Licenses may be activated from any workstation running SAM.

Sarah Greene			()SAM		SEARC	H EXIT HELP MY PRO	
Home Roster	Reports	Ø	Resources	Book	5 \G	Portfolio	
My District	My District						
Schools Grades Toachers Classes Groups Schools	Profile for Quincy School De Contact Name: Title: Email: Phone Number: Number of Students: 0 Usage Summary	strict				Manage Ro Edit District Pro Add a School Manage Enrolin Pri	ster file nont int Version
	District totals			School			
	Programs			_	1	Advanced Setting	5
	READ 180 Enterprise Edition	Settings	Grading Tools		Certificates	Manage Licenses	-
	READ 180 Next Generation	Settings	Grading Tools	Portfolio	Certificates	Import	1
	rSkills Tests Next Generation	Settings	Grading Tools	Portfolio	1.000	Import Teachers	
	Scholastic Reading Counts!	Settings	Grading Tools	10.00	Certificates	Import Admins	
	Scholastic Reading Inventory	Settings	Grading Tools			Export Manage Inactive Acco	unts
						Manage Student Prom	notions .

To activate licenses:

- **1.** Log in to SAM (as a district administrator).
- 2. Click the Roster tab and select **Manage Licenses** from the Advanced Settings list.



Greene		()SAM	SEARC	H EXIT HELP MY PR	OFILE
Roster	Reports	Resources	Books	Portfolio	1
4	My District				
	Licensing	nroliment			
	For additional seats or a new license 1-877-234-7323 for READ 180, rSkill 1-877-286-8974 for 2016 and Pondhes	Current Installation Co key, please call: s, ReadAbout, FASTT Math, Fraction Nation, a Countril	nde: 7201793		
the second se	1-877-268-6871 for SRI and Reading	Counts!.			
	License Key	1		0.48	-
	License Key	License Key		Certify	
	License Key Product	License Køy	Stadenia Enroliad"	Certify Seate Available	•
	License Key Product Fraction Nation	License Key Souts Allocated 10000	Statistia Enmilia:(* 296	Certify Saste Available 9704	•
	Licensa Key Product Fraction Nation FASTT Math	License Key Stats Alfocated 10000 10000	Students Enrolled" 296 374	Certify Seets Available 9704 9629	•
	License Key Product Fraction Nation FASTT Math FASTT Math Next Generation	License Key	Studente Emmilied* 296 371 337	Certify Saste Availabl 9704 9629 9663	•
	License Key Product Fraction Nation FASTT Math FASTT Math RAST Math Next Generation READ 180 NG Stage A	License Key 	Students Enrolled* 296 371 386	Certify Seate Availabl 9704 9629 9663 9652	
	License Key Froduct Fraction Nation FASTT Math FASTT Math Next Generation READ 180 NG Stage A READ 180 NG Stage B	License Key 	Bissienia Enroliad 298 371 337 388 457	Certify Bosts Availabl 9704 9629 9663 9663 9652 9543	•
	License Key Product Fraction Nation FASTT Math FASTT Math Next Generation READ 180 NG Stage A READ 180 NG Stage B READ 180 NG Stage C	License Key Sonts Atlocated 10000 10000 10000 10000 10000 10000 10000	296 296 371 337 366 457 169	Certify Bests Availabil 9704 9629 9663 9663 9652 9543 9631	•
	License Kay Product Fraction Nation FASTT Math FASTT Math Next Generation READ 180 NG Stage A READ 180 NG Stage C READ 180 EE Stage A	License Key Souts Allocated 10000 10000 10000 10000 10000 10000 10000 10000 10000	Stisiente Errotieut* 296 371 337 366 457 169 367	Certify Sects Aveilation 9704 9629 9663 9632 9543 9631 9633	-
	License Kay Product Fraction Nation FASTT Math FASTT Math Next Generation READ 160 NG Stage A READ 160 NG Stage C READ 160 NG Stage A READ 160 Last Stage A READ 160 Xtra Topic Software A	License Key	Stational Enrolling* 296 371 337 366 457 169 367 16	Certify 9704 9629 9663 9652 9543 9631 9633 9633 9663	

- **3.** Note the installation code at the top of the screen.
- **4.** Contact Scholastic Customer Service at +1 646-330-5288, and provide the representative with the school or district address, purchase order number, and installation code. The representative will then provide a license key.
- 5. Enter the license key in the License Key field and click **Certify**.



				7
	Current Installation Code: 720:	1702		
Same All	Corrent installation Code. 720			
For additional seats or a		A starter		
1-877-234-7323 for RE/		and the second second		
1-877-268-6871 for SRI				
You've	successfully added a license.	-		_
Josepher Kery				
a second s			Certify	
1 and 1 and 1			and the second se	
Product		lienta Erendect"	Seeta Available	
Fraction Nation		299	9701	
FASTT Math Add New Lice	nse Return To Roster	374	9626	
		340	9660	
FASTT Math Next Gen				
FASTT Math Next Gen	10000	370	9630	
FASTT Math Next Gen READ 180 NG Stage A READ 180 NG Stage B	10000	370 457	9630 9543	
FASTT Math Next Gen READ 180 NG Stage A READ 180 NG Stage B READ 180 NG Stage C	10000 10000 10000	370 457 169	9630 9543 9831	
FASTT Math Next Gen READ 180 NG Stage A READ 180 NG Stage B READ 180 NG Stage C READ 180 EE Stage A	10000 10000 10000 10000	370 457 169 370	9630 9543 9831 9630	
FASTT Math Next Gen READ 180 NG Stage A READ 180 NG Stage B READ 180 NG Stage C READ 180 EE Stage A READ 180 EE Stage A READ180 Xtra Topic Software A	10000 10000 10000 10000 10000	370 457 169 370 18	9630 9543 9831 9630 9982	
FASTT Math Next Gen READ 180 NG Stage A READ 180 NG Stage B READ 180 NG Stage C READ 180 EE Stage A READ 180 EE Stage A READ 180 EE Stage B	10000 10000 10000 10000 10000 10000	370 457 169 370 18	9630 9543 9831 9630 9982 9982	

6. A window appears when the licenses are successfully added. To add another license, click Add New License. To return to the district Roster tab, click Return To Roster.

The SRI software is now installed. See the *Scholastic Reading Inventory Software Manual* for instruction on using the program in the classroom and the *SAM Settings and Reports for Scholastic Reading Inventory* manual for using SAM to set SRI student settings and generate reports.



Technical Support

For questions or other support needs, visit the <u>Scholastic Education Product</u> <u>Support</u> website at <u>www.scholastic.com/sri/productsupport</u>.

Read Every Day. Lead a Better Life.	hers≖ Parents≖ Kids≖	Admi	nistrator •	r Librarian	s v Mo	ore 🕶		Sign In Your Accor
								SEARCH
EDUCATION PRODUCT S								ACT US LIVE HELP
PRODUCTS RAD 150 ENTERPRISE EDITION RAD 150 NEXT GUNERATION SYSTEM 44 EXPERT 21 SCHOLASTIC ACHEVENENT MANAGER (SAR) SCHOLASTIC READING INVENTORY (SRI) SCHOLASTIC READING INVENTORY (SRI)	Contraction of the second of t	SCHOLASTIC READING INVENTORY (SRI) PRODUCT SUPPORT To access the latest technical information for Scholastic Reading Inventory include specific product information for Scholastic Reading Inventory include specific product information, the latest software updates, and access to access some of these resources you will be required to register with Scholastic com. Are you maximizing your technology investment? With Scholastic's Product Maintenance and Support Plans your educators and technicias can communicate directly with our technical spect to the point releases to ensure you have the latest features as they become available. Learn More (PDF)>						BROWSER-BASED SOFTWARE AVAILABLE MAY 20111 Scholastic Education is pleased to amounce the release of version 2.0 of our Enterprise Edition software. Learn More (PDF)>> NEED HELP? Can't find what you're looking for? Browse Knowledge Base > Contact Us >>
INVENTORY (SMI)	Product Information	Softw	vare Upd	lates Ma	inuals			
READABOUT FRACTION NATION EXPERT SPACE	Click on the appropriate document to download. For Enterprise Edition documentation prior to the v1.4 😕 Get Acrobat Reader release, please contact Product Support.							
BIG DAY FOR PREK BOOKFLIX SCHOLASTIC RED	Title Enterprise Edition v2.0 (Including 180 NextGeneration) System Reconference 1: 1 - 20-00 million	READ	Date 03-15-11	Version Enterprise Edition 2.0	Size 243KB	Pages	File Type	Down load Now >>
WIGGLEWORKS ZIP ZOOM ENGLISH	Soliolastic Technical Implementar	tion G tikle	12-02-10	Enterprise Edition v1.10.0	966Mb	40	PDF	Down load Now >>

At the site, users will find program documentation, manuals, and guides, as well as Frequently Asked Questions and live chat support.

For specific questions regarding the Scholastic program suite, contact customer service to speak to a representative for each Enterprise Edition and Next Generation program at:

- By phone: +1 646-330-5288
- By email: international@scholastic.com

For specific questions about using SAM with your Scholastic programs, click **Help** in the Quick Links section along the top of any screen in SAM.